



Centre for Distance and Online Education (CDOE)

Tezpur University

Tezpur, Assam- 784028

ASSIGNMENT FOR AUTUMN SEMESTER END EXAMINATION, 2024

Course Name- ORGANIZATIONAL CHANGE AND DEVELOPMENT

Course Code- DIPHRD / DHR 204

Full Marks= 30

1. What are the steps to implement change? What are the differences between six-box model and sharp-image diagnosis model? Discuss the change process adopted by Kurt Lewin. 4+5+6=15

2. Survey feedback is an OD tool. Explain the process of survey feedback. Explain in detail responsibility charting. Write a short note on Total Quality Management explaining its features as well. 5+5+5=15

** All questions must be attempted.
