**TU/ CODL**

**TEZPUR UNIVERSITY**

**SEMESTER END EXAMINATION (AUTUMN) 2019**

**DHR 101: FOUNDATION OF MANAGEMENT**

**Time:3 Hours Total Marks:70**

*The figures in the right-hand margin indicate marks for the individual question.*

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

1. Fill up the blanks: 1×10=10
2. \_\_\_\_\_\_\_\_ is regarded as the father of scientific management.
3. An \_\_\_\_\_\_\_\_\_\_\_\_\_ is a chart which depicts the structure of a company.
4. Class sections are an example of departmentation by \_\_\_\_\_\_\_\_\_\_\_.
5. \_\_\_\_\_\_\_\_\_\_ statement is the philosophy of the organisation.
6. \_\_\_\_\_\_\_\_\_\_\_\_\_\_ put forward 14 principles of management.
7. \_\_\_\_\_\_\_\_\_\_\_\_\_\_ role includes ceremonial and social duties as the organisation’s representative.
8. Companies with economies of scale and wealth of experience are more likely to adapt \_\_\_\_\_\_\_\_\_\_\_\_\_ strategy.
9. For new companies where everything is started afresh, one needs to go for a \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ budget.
10. Satisfaction level of employees is an \_\_\_\_\_\_\_\_\_\_\_ standard.
11. Refinery instrumentation panels with automatic information update is an example of \_\_\_\_\_\_\_\_\_\_\_\_\_ control mechanism

2. Write short notes on **any three** of the following: 5×3=15

a. SBU

b. McKinsey’s 7S Framework

c. PERT

d. Feedforward Control Mechanism

**P.T.O.**

3. What do you mean by human resource inventory? List out its

benefits. 3+4=7

4. Discuss the departmentation type of Indian Railways. List out the

advantages and disadvantages of such departmentation type.

6+4=10

5. Discuss in detail the process of MBO. 12

6. Explain with suitable examples Likert’s Four Systems of

Management. 16

\*\*\*