**TU/CDOE**

**TEZPUR UNIVERSITY**

**SEMESTER END EXAMINATION (AUTUMN) 2022**

**DHR/DIPHRD 101: FOUNDATION OF MANAGEMENT**

**Time**: 3 Hours **Total Marks**:70

*The figures in the right-hand margin indicate marks for the individual question.*

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

1. Mentionthe key contributors corresponding to the following management theories. 1×4=4

1. Modern Management
2. Scientific Management
3. Behavioural Theories
4. Industry Analysis

2. Classify the given set of activities into specific roles as propounded by

H. Mintzberg: 1×8=8

1. Performing activities that involve outsiders.
2. Holding informational meetings
3. Organising review sessions that involve disturbances.
4. Signing legal documents related to the retail outlet.
5. Giving information to media about a new product launch
6. The Store Manager dispatching material to customers.
7. Keeping a track of the activities going on in the store
8. The President representing his country at a Global event.

3. Fill up the blanks: 1×6=6

1. Esprit de corps means that \_\_\_\_\_\_\_\_\_\_\_\_ is strength
2. ‘Grapevine’ refers to \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ organisations
3. A \_\_\_\_\_\_\_\_ span of management can ensure close supervision and control
4. Output per machine hour is an example of \_\_\_\_\_\_\_ standard
5. \_\_\_\_\_\_ budget is one in which the budget is prepared afresh
6. \_\_\_\_\_\_\_\_\_\_\_\_\_ is also referred to as “Management by Walking around”

**P.T.O.**

4. Write short notes on **any three** of the following: 5×3=15

1. PERT
2. McKinsey’s 7S Framework
3. MBO
4. Delegation

5. Discuss with examples the types of plans. 7

6. How can Time Motion Study be applied in an organisation? 8

7. With relevant examples of leaders, discuss Likert’s Four Systems of

Management. 10

8. Discuss the different control mechanisms. 12

\*\*\*