**TU/CDOE**

**TEZPUR UNIVERSITY**

**SEMESTER END EXAMINATION (AUTUMN) 2022**

**DHR/DIPHRD 201: HUMAN RESOURCE DEVELOPMENT**

Time: **3 Hours** Total Marks:**70**

*The figures in the right-hand margin indicate marks for the individual question.*

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*1. State **True** or **False:** 1x4= 4

1. The planned business needs are reactive.
2. Critical incidents are planned and foreseen events that occur in the organization.
3. There are three ego state viz child, parent and old.
4. Synchronous training is an example of E- Training.

2. Match the following: 1x5= 5

1. Orientation training i) Daily training and feedback
2. Instructional system design ii) Newly hired personnel
3. Job Instruction training iii) Apprenticeship
4. Industrial Training Institutes iv) Improving motor skills
5. Coaching v) ADDIE

3. Choose the correct option: 1x2=2

1. Tools to identify training needs-
2. Human resource planning
3. Succession planning
4. Management Information System
5. All of the above
6. Which one is not an example of laboratory training?
7. Role playing
8. Gaming
9. Transactional analysis
10. Sensitivity training

4. What do you mean by Performance Development Plan? 3

**P.T.O.**

5. Answer **any four** of the following questions within 100 words:

5x4= 20

1. What are the objectives of training policy?
2. Define outdoor training. What is the meaning of debriefing in outdoor training?
3. What are different levels of E-Training?
4. What are the different stages in writing job description?
5. How Management Information System(MIS) helps in identify training needs of employees

6. Answer **any three** of the following questions within 500 words:

12x3=36

1. ‘The Instructional System Development (ISD) steps for building a course are analogous to steps of building a home’’. Explain different phases involves in ISD approach in developing quality training.
2. Describe the steps involve in training program.
3. Explain different types of Off -The -Job training.
4. Explain the various types of interviews to collect data.
5. Discuss the process of performance appraisal.

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