**TU/ CDOE**

**TEZPUR UNIVERSITY**

**SEMESTER END EXAMINATION (SPRING) 2021**

**DHR 102: ORGANISATIONAL BEHAVIOUR**

Time: **3 Hours** Total Marks: **70**

*The figures in the right-hand margin indicate marks for the individual question.*

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1. Choose the correct option: 1x3=3

1. The field of organisational behavior examines such questions as the nature of leadership, effective team development and:
2. Interpersonal conflict resolution; motivations of individuals
3. Organizational control; conflict management
4. Motivations of individuals; planning
5. Planning; development
6. Which of the following represents correct sequencing of historical developments of organizational behavior?
7. Industrial revolution, scientific management, human relations movement, organizational behavior
8. Industrial revolution, human relations movement, organizational behavior, scientific management,
9. Human relations movement, organizational behavior, Industrial revolution, scientific management,
10. Organizational Behavior, scientific management, human relations movement, Industrial revolution
11. Identifying an individual based on group characteristics is known as \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.
12. Answer **any six** of the following questions: 2x6=12
13. What is sensation?
14. Explain the concept of learning.
15. What is reinforcement?
16. What is organizational culture?
17. Identify two reasons for job stress.
18. What is halo effect?
19. How does perception differ from sensation?

**P.T.O.**

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3. Answer **any five** of the following questions: 5x5=25

1. What is Type B personality?
2. What is laissez faire style of leadership?
3. Explain Herzberg’s expectancy theory of motivation.
4. Explain the factors which affect individual performance.
5. Write the reasons for joining a group.
6. What are the barriers to an effective communication?
7. How are power and politics related to each other?

4. Answer **any three** of the following questions:

1. Identify the subjects contributing to the discipline of OB. Explain any one organisational model in detail. 4+6=10
2. What are the common errors in perception? How would you overcome these? 4+6= 10
3. Explain the trait theory of personality with suitable examples. 10
4. What do you mean by communication network? Discuss the relative merits and demerits of formal and informal channels.

2+4+4= 10

1. “Theory X and Theory Y are concerned with the nature of people”. How does job situation affect the application of this theory? What are its implications? 5+5= 10

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